

Lhuentse Dzongkhag Key Result Areas and Key Performance Indicators for 12FYP

LGKRA 1

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
1	1. Macroeconomic stability ensured 2. Economic diversity and productivity enhanced 3. Poverty eradicated and inequality reduced 11. Productive and gainful employment created	1. Gainful employment created and local economy enhanced	Number of CSMI (farm)	This indicator measures creation of CSMI such as agro-based industries, livestock and poultry farms and businesses etc. The CSMI can be in clusters, Business Incubation Centre or standalone industries	Number	4(2014)	7	Administrative Data, Dzongkhag	Administrative record/Record maintained by Regional Trade Office	
			Number of CSMI (non-farm)	This indicator measures creation of non-farm CSMI example: Hotels, legal firms, workshops, IT & electronic shops, cobbler & saloon, dry cleaning, Internet café, handicrafts house, clothing & textiles house, furniture house, tourism firms & agents, mining & water related firms etc. The CSMI can be in clusters, Business Incubation Centre or stand alone industries	Number	175(2014)	185	Administrative Data, Dzongkhag	Administrative record/Record maintained by Regional Trade Office	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Number of new/value added products-goods and services (farm and non-farm)	This indicator measures products (goods & services) which has undergone changes/transformation/innovation thereby adding value, brand creation, certification etc. Example: strawberries to jam & marmalade, chili/fruits to pickles, corn to corn flakes, eggs to mayonnaise, honey to beauty products, timber to building parts such as doors and windows, sugar from coconut, fruits to perfumes & soaps etc.	Number	1 (2016)	3	RNR Sector & DTIO report	Administrative record	
			Income generated from sale of local farm products	This indicator measures total income from sale of local farm products (agriculture, horticulture and livestock products)	Nu. (in Million)	na	1	Administrative Data, Dzongkhag	Administrative Record, RNR Sectors record	

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			Income generated from sale of local non-farm products	This indicator measures total income from sale of local non-farm products example: cottage, small & medium industries, Hotels, legal firms, workshops, IT& electronic shops, cobbler & saloon, dry cleaning, Internet café, handicrafts house, clothing & textiles house, furniture house, tourism firms, tourism facilities& attractions, tourism agents, mining & water related firms etc.	Nu. (in Million)	na	5	Administrative Data, Dzongkhag	Administrative Record, RNR Sectors record	
			Tourist arrivals by bed nights	This indicator measures night spent by a tourist in a Dzongkhag segregated by domestic and international	Number	1188 (2015)	5000	Annual TCB Report/ Administrative Data, Dzongkhag	Administrative record/Record maintained by TCB	
			Proportion of resident population with Bank Accounts	This indicator measures number of people including those residing in rural areas who have bank accounts in any banks in their respective names	%	33 (2016)	40	Administrative Data, Dzongkhag	Record maintained by Banks	
			Proportion of credit to priority sectors (Agri, tourism & CSMIs)	The indicator measures the proportion of total credit disbursed to priority sectors of Agriculture, Tourism, and CSMIs to total credit by financial institutions in the Dzongkhag.	%	47.67 (2016)	60	Administrative Data, Dzongkhag	Record maintained by Banks	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Number of jobs created (farm and non-farm)	This indicator measures jobs (farm and non-farm) created. A job is defined as a profession or a work earning cash or payment. The number of jobs created to be distinguished by 1) jobs created solely by Dzongkhag's plan interventions, 2) jobs created through partnership of Dzongkhag & central agencies and 3) jobs created by private entities with support/facilitation from Dzongkhag.	Number	16 (2015)	200	Administrative Data, Dzongkhag	Administrative record, Dzongkhag	
			Number of people unemployed by gender	This indicator measures people 1) without work 2) currently available for work and 3) seeking work	Number	12 m, 79 f (2015)	0m, 10f	LFS Report/ Administrative Data, Dzongkhag	Administrative record, Dzongkhag, LFS report	
			Gungtong	This indicator measures number of registered houses left empty without any member of the household living in the house more than one year	Number	274 (2015)	≤274	Administrative Data, Dzongkhag	Administrative record	

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LGKRA 2

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	3. Poverty eradicated and inequality reduced	Food and nutrition security enhanced	Milk production		MT	864 (2016)	1,500	RNR Stats/Dzongkhag Livestock Sector	Annual Survey	
			Egg production		Million	0.773 (2016)	1.5	RNR Stats/Dzongkhag Livestock Sector	Annual Survey	
	8. Water, food and nutrition security ensured		Cereal Production	This will measure the total cereal production of 1. Paddy 2. Maize	MT	7923.4 (2016)	8715	RNR Stats/Dzongkhag Livestock Sector	Annual Survey	
	Vegetable production		This indicator measures total production of 1. Cabbage 2 Beans 3. Cauliflower 4. Broccoli/Green Vegetable	MT	1200 (2016)	1,500	RNR Stats/Dzongkhag Agriculture Sector	Annual Survey		
	Area under organic agriculture		This indicator measures area under organic agriculture without use of pesticides, chemicals, fertilizers, growth hormones, instead using organic waste and natural manures etc. This would also include school organic farming	Acres	na (2016)	20	RNR Stats/Dzongkhag Agriculture Sector	Annual Survey		

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Paddy field without access to assured irrigation water	This indicator measures area of paddy field without access to proper and reliable irrigation water	Acres	409(2017)	-	Administrative Data/Dzongkhag Agriculture Sector	Annual Survey	
			Area of agriculture land left fallow	This indicator measures area of total land left uncultivated due to various factors and reasons such as HWC, Gungtong, lack of water etc.	Acres	243 (2015)	143	RNR Stats/Dzongkhag Agriculture Sector	Annual Survey	
			Percentage of households with kitchen garden having at least 3 varieties of vegetables	This indicator measures the percentage of HHs growing at least three varieties of vegetable at any point of the year excluding chilli.	%	75 (2016)	95	Administrative Data, Dzongkhag Agriculture Sector	Record maintained by Agriculture Sector	
			Proportion of food requirement met from SAP for school feeding	This indicator measures the production of vegetables, meat, eggs, milk by schools to total food requirement of the school from SAP	%	10(2017)	40			

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LGKRA 3

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
10	14. Healthy and caring society enhanced	Community health enhanced and water security ensured	Immunization coverage	This indicator measures the immunization coverage for <1 year for DTP-Hep.B-Hib and Measles, Mumps and Rubella (MMR) (Consult KW)	%	98.6 (2016)	100	Annual Health Bulletin, MoH/Dzongkhag Health Sector	Annual survey	
	8. Water, food and Nutrition security ensured		Incidence of IM	This indicator measures the total number of infant deaths (29 days- 1 year) during the plan period	Number	3 (2016)	0	Administrative Data	Annual survey	
	3. Poverty eradicated and inequality reduced		Incidence of MM	This indicator measures the total number of preventable maternal deaths during the plan period	Number	0 (2016)	0	Administrative Data, Dzongkhag Health Sector	Annual survey	
	10. Gender equality promoted, women and girls empowered		Incidence of U5M	This indicator measures the total number of infant deaths (1-5 years) during the plan period	Number	0 (2016)	0	Administrative Data, Dzongkhag Health Sector	Annual survey	
			Doctor to Patient Ratio	This indicator measures the number of doctors to total patient	Ratio	1:30 (2016)	1:25	Administrative Date	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Nurse to bed ratio	This indicator measures ratio of nurses to total beds in BHU I and Dzongkhag Hospital and disaggregated by gender	Ratio	1:20	1:50			
			Specilaist Doctors as per requirement	This indicator measures number of specialized doctors such as Gyno, Dental, Ortho, Ophthalmologist, Drungtsho per 10,000 per pop. etc	Number	NA	Track			
			Households without proper sanitation (PF toilet)	Percentage of household with improved sanitation facilities [pour flush toilet]	%	20 (2016)	5	Annual Health Bulletin, MoH Report/Administrative Data, Dzongkhag Health Sector	Annual survey	
			Households without access to 24*7 safe clean water supply	This indicator measures number of households without access to 24X7 clean drinking water at door step Or indoor whichever is feasible	%	0.1 (2016)	0	Administrative Data, Dzongkhag Health Sector	Annual Survey	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			TB Incidence	This indicator measures the incidence of Tuberculosis recorded at the health facility	Number		Track			
			STI incidences	This indicator measures the incidence of STI recorded at the health facility	Number		Track			
			Incidence of alcohol death		Number	10(2016)	0			
			Incidence of suicides		Number	3(2016)	0			
			NCD Cases		Number		Track			
			Incidence of drug and substance abuse cases		Number		Track			
			Intra Dzongkhag and inter Gewogs Sporting events		Number	2(2016)	16			
			HHS covered under Special Health Services	Special Health Services is defined as specific programs targeted towards particular Group (Elder, youth, children, People With Disability etc.)	Number	470 (2016)	500	Administrative Data, Dzongkhag	Annual survey	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Number of initiatives to promote adequate, healthy and balance diet	This indicator measures the number initiatives such as healthy and balanced diet to promote nutrition	Number	32(2016)	54.00	Administrative Data, Dzongkhag Health Sector		

LGKRA 4

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
6	7. Quality of education & skills improved 3. Poverty eradicated and inequality reduced 10. Gender equality promoted, women and girls empowered	Quality of education & skills improved	Out of School Children (including special needs) (aged 6 - 12 years) by gender	This indicator measures children aged 6-12 including special needs children not attending school out of total resident population	Number	0 (2017)	0	Annual Education Stats/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			Shortage of teachers by subject	This indicator measures teacher shortage against approved teacher strength subject wise	Number	30(2017)	10			

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Schools meeting class size targets	The indicator measures porportion of schools with class size of 24 in primary and 30 in secondary schools	%	PS- 1:24 SS-1:30 (2017)	PS- 1:24 SS- 1:30	Annual Education Stats/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			Students scoring above 60% in STEM subjects, Dzongkha and English in BCSE examination by gender	This indicator measures students scoring above 60% in STEM subjects [Science, IT and Mathematics], Dzongkha and English in BCSE examination.	%	M-53 F-46.5 (2016)	M-55 F-50	Administrative Data, Dzongkhag/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			Enrolment Rate for ECCD by gender	The indicator measures the participation of 3-5 years old children in ECCD out of total resident 3-5 years olds.	%	M- 50.5 F-49.4 (2016)	M-70 F-70	Annual Education Stats/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			NFE completion rate by gender	The indicator will measure completion rate of NFE learners.	%	M- 48.2 F-51.7 (2016)	M-60 F-60	Administrative Data, Dzongkhag/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Students performance in Class VI by gender	The indicator measures the percentage of students who score at least 60 percent in English, Dzongkha, Maths and Science	%	M-49.1 F-50.6 (2016)	M-60 F-60	Administrative Data, Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			Proportion of schools with vocational clubs	This indicator measures percentage of schools with vocational clubs such as cultural, agriculture, horticulture, arts and crafts, literary, democracy, science and technology, culinary etc	%	37.5 (2017)	90	Annual Education Stats/Dzongkhag Education Stats	Record maintained by Schools and Dz. Education Sector	
			Number of students in informal boarding	This indicator measures number of students who live in makseshift or rented houses and living with relatives without boarding facilities	Number	0 (2017)	0			RED

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			HHs covered under Special Education Services by gender	This indicator measures number of people covered under Special Education Services which is defined as specific programs targeted towards particular Group (Elder, youth, children, People With Disability etc.)	Number	6 (2017)	6	Administrative Data, Dzongkhag	Record maintained by Schools and Dz. Education Sector	RED

LGKRA 5

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	Culture & Traditions preserved and promoted	Culture & Traditions preserved and promoted	Participants in Zhungdra and Boedra Competition in National level competition		Number	1 (2016)	3	Administrative Data, Dzongkhag Religion and Culture Sector	Administrative record, Record maintained by Dz. Religion and Culture Sector	Dzongkhag will keep the track
			Activities undertaken through community volunteers (Without cash and kind)	This indicator measures number of activities taken through community volunteers such as farm road, Lhakhangs,	Number	5 (2016)	8	Administrative Data, Dzongkhag	Administrative record, Record maintained by relevant sectors example: Religion, Culture, Environment,	Dzongkhag will keep the track

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
				cleaning campaign, irrigation etc.					Waste, Health, Sports, Disaster	
			Folk stories, Oral histories, local songs and dances, local festivals, local dialects revived and documented	This indicator measures number of folk stories, Oral histories, local dilects and local festivals documented	Number	0 (2016)	5	Administrative Data, Dzongkhag Religion and Culture Sector	Administrative record, Record maintained by Dz. Religion and Cutlure Sector	
			Unique features and originality of settlements/villages preserved and promoted	This indicator measures the types of unique features of a village/settlement such as house structure, patterns etc.preserved and promoted	Number	1 (2016)	2	Administrative Data, Dzongkhag Administration		
			Initiatives to safeguard and promote indigenous games and sports	The indicator measures the number of clubs, programs, events etc initiated and conducted to preserve and promote indigenous games and sports	Number	0(2016)	10			
			Tangible historical sites preserved and promoted		Number					

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LGKRA 6

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
12	15. Livability, safety and sustainability of human settlements improved 9. Infrastructure, communication and public services improved 3. Poverty eradicated and inequality reduced 10. Gender equality promoted, women and	Livability, safety and sustainability of human settlements improved	Amount of solid waste disposed to landfill	This indicator measures total amount of waste disposed to landfill [household, clinical and hazardous waste]	MT	192 (2016)	300			
			Waste recycled	This indicator measures proportion of waste recycled from total waste [household, clinical and hazardous waste] produced in Dzongkhag through use of modern as well as natural/environmental technology and methods	MT	0 (2016)	150	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			HHs segregating waste at source	This indicator measures percentage of households segregating waste by degradable and non-degradable	%	0 (2016)	50	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	girls empowered		HHs connected to integrated waste/sewer management infrastructure and collection system in Dzongkhag Throm and Yenlag Throm	This indicator measures percentage of HHs connected to integrated waste and sewer management infrastructure in Dzongkhag Throm and Yenlag Throm. This indicator will also measure reduction of nos. of raw sewer and household waste water going or spilling directly into the river, streams and any other water bodies	Percent	0 (2016)	50	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Area of vehicle parking [public] to total Dzongkhag and Yenlag Throm area		%	0(2016)	5	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Green area/public space in Dzongkhag Throm and Yenlag Throm	This indicator measures public recreational open space and green area as % of total area	%	0 (2016)	5	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Proper traffic/safety signage and facilities on the road	This indicator measures zebra crossings, traffic signs, speed breakers etc	Number	na	20	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Recreational amenities (Dzongkhag & Yenleg Throms)	This indicator measures amenities of commercial and cultural recreation for community activities, life and vitality such as cinema, theatre, children park, sports facilities, library, health clubs, wifi connectivity etc	Number	0 (2016)	1	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Administration	
			Length of footpath to length of urban road in Dzongkhag Throm & Yenlag Throm	This indicator measures length of road side footpath to total urban road. Off street footpath may also be initiated	km	0.1 (2016)	5	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Number of gender friendly public toilets in Dzongkhag Throm and Yenlag Throm		Number	0 (2017)	2	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Approved Local Area Plans with proper roads in Dzongkhag Throm and Yenlag Throm	This indicator measures blacktopped urban roads with drainage etc.	Number	15 (2016)	100	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Street light coverage in Dzonkhag Throm and Yenlag Throm Area		%	20 (2016)	100	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Number of smart town initiatives	This indicator measures smart city initiatives such as promoting tourism and other living attractions, promoting efficient use of water and energy, reducing demand side of services and resources, energy and waste disposal, car sharing, guaranteed ride to home by public transport, free wifi, online information on city bus services, using technology to provide efficient and equal services etc.	Number	0 (2016)	1	Administrative Data, Dzongkhag	Record maintained by Dzongkhag Engineering Sector	
			Villages with proper footpath, drainage and pavement of existing alleys	This indicator measures percentage of villages with proper footpath, drainage and pavement of alleys using stones, concrete, bricks, mud etc.	%	5 (2016)	70			
			Villages with improved roads in and within	This indicator measures percentage of villages with improved roads inside and within village	%	50(2016)	90			

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Households living without proper dwelling	This indicator measures people living without Proper Dwelling which is defined as dwelling of any permanent or semi-permanent housing structure which is better than Make-Shift Hut and also not dilapidated.	Number	1 (2016)	0	Administrative Data, Dzongkhag	Administrative record	
			Number of public housing	This indicator measures housing for low income residents and public/civil servants developed by NHDC, RICB, NPPF and private promoters	Number	12(2016)	3			

LGKRA 7

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
9	9. Infrastructure, communication and public services improved	Transparent, effective and efficient public service delivery enhanced	Annual GPMS Score	This indicator measures percentage score obtained in APA Score as per GPMS	%	93 (2016)	96	Administrative Data, Dzongkhag	Administrative record	
	13.Democrac		Service Delivery Standards with SOPs for Dzongkhag		Date	2016	2019	Administrative Data, Dzongkhag	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	y & decentralization strengthened		public service delivery developed and operationalized							
	14. Corruption reduced		Civil servant positions not filled	This indicator measures staff positions approved but not filled or left empty due to transfer, superannuation, long term studies etc. It excludes doctors, nurses and teachers annually	Number	2 (2017)	0			
			Proportion of commonly availed services delivered as per TAT		%	85 (2016)	100	G2C office	Administrative record	
			Proportion of critical roads open to traffic all times	This indicator measures GC Roads and critical roads that are accessible throughout the year	%	100 (2016)	100	Administrative Data, Dzongkhag	Administrative record	
			Number of Gewogs accessible by public transport (Bus)	This indicator measures Gewogs with buses with intervention from private promoters and MoIC	Number	5 (2017)	5	Administrative Data	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Infrastructure with disabled friendly facilities	This indicator measures number of infrastructures by types with disabled friendly facilities such as ramp, sen blocks, separate toliet for disabled, proper footpath, lift (if afforadable), if lift is not afforable service centers can be on the ground floor etc	Number					
			Electricity coverage	This indicator measures percentage of households with on-grid and off-grid electricity access	%	98 (2017)	98			
			Electricity downtime hours in 24 hrs in a year	This indicator measures electricity downtime in a year with intervention from MoEA and BPC	Hrs	1 (2016)	0	Administrative Data, Dzongkhag	Administrative record	
			Mobile service downtime hours in 24 hrs in a year	This indicator measures mobile downtime in a year with intervention from MoIC, BT and Tcell	Hrs	0.5 (2016)	0	Administrative Data, Dzongkhag	Administrative record	
			Internet downtime hours in 24 hrs in a year	This indicator measures internet downtime in a year with intervention from MoIC, BTand TashiCell	Hrs	0.5 (2016)	0	Administrative Data, Dzongkhag	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Dzongkhag level Integrity Score	This indicator measures Dzongkhag level integrity score as per ACC Annual Report	Score	83.2 (2016)	80	ACC Report		
			Dzongkhag Corruption perception index	This indicator measures corruption perception index as per ACC Annual Report	Score	NA	Track	ACC Report		
			Complaints reported to ACC against the LGs (Dzongkhag and Gewogs)	This indicator measures complaints reported to ACC in the Dzongkhag as per ACC Annual Report	Numbers	3(2016)	Track	ACC Report & Administrative record		

LGKRA 8

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
8	13. Democracy & decentralization strengthened 10. Gender equality promoted, women and	Democracy & decentralization strengthened	Zomdu attendance by gender	This indicator measures percentage of people attending in any meetings conducted by Gewog/Dzongkhag disaggregated by gender	%	F-60 m- 40	F-70 m - 30	Administrative Data, Dzongkhag	Administrative record	

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SI no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	girls empowered 16. Justice service and institution strengthened		Number of zomdues/public forum on local development plan in a year	This indicator measures number of zomdues/public forum on local development plan at least twice in a year	Number	1 (2016)	10	Administrative Data, Dzongkhang	Administrative record	
			Number of functional local user groups, self-help groups, local committees and cooperatives	This indicator measures number of groups and committees such as farm road user groups, water user groups, irrigation, CFMG etc. and disaggregated by groups	Number	10 (2016)	30	Administrative Data, Dzongkhang	Record maintained by RNR Sector	
			Grievances redressal mechanism developed and operationalized	This indicator measures timeline by which mechanisms such as complaints system, redressal and response mechanisms for citizen's grievances developed and operationalized	Date	NA	2019	Administrative Data, Dzongkhang	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Community satisfaction score	This indicator measures community's satisfaction on LG's service delivery using Community Report Card Tool at least twice a year which assess the quality of public services such as agriculture, livestock, roads, water and sanitation, education etc and other aspects from the user's (people's) perspectives.	Annual Score	NA	Track	Administrative Data, Dzongkhag	Citizen's Report Card	Target should be twice a year

LGKRA 9

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
5	5. Healthy ecosystem services maintained 6. Carbon neutral, climate	Carbon neutral, climate and disaster resilient development enhanced	HHs with biogas plants	This indicator measures percentage of households using alternative renewable energy -Biogas	%	8 (2016)	25	Administrative Data, Dzongkhag	Record maintained by Livestock Sector	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	and disaster resilient development enhanced		HHs with solar energy	This indicator measures percentage of households using solar energy	%	2(2017)	2			
	9. Infrastructure, communication and public services improved		HHs with improved cooking stoves	This indicator measures percentage of households improved cooking stove	%	10 (2016)	40			
	3. Poverty eradicated and inequality reduced		Critical public infrastructure (schools, hospitals and roads) climate/disaster proofed	The indicator measures all critical public infrastructures (schools, hospitals/BHUs and roads) are climate and disaster proofed by ensuring all climate and disaster resilient engineering components, safeguards and standards, quality and strength are included in the respective drawings and designs by Dzongkhags and retrofited	Number	50 (2016)	90	Administrative Data, Dzongkhag	Administrative record	

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Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Economic loss due to disasters	This indicator measures economic loss in monetary terms due to disasters	Nu (in Million)	0 (2016)	Track	Administrative Data, Dzongkhag	Administrative record	
			Length of proper storm water drainage in Dzongkhag Throm and Yenlag Throm	This indicator measures incidences of flooding and water logging due to improper storm water drainage and other necessary infrastructure	km	1 (2016)	3	Administrative Data, Dzongkhag	Administrative record	
			Number of tapped water sources drying	This indicator measures number of tapped water source both for drinking and irrigation such as Streams, lakes, ponds etc. drying	Number	5 (2016)	1	Administrative Data, Dzongkhag	Record maintained by Health Sector	

LGKRA 10

Sl. no	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
7	10. Gender equality promoted,	Gender equality promoted, women	Proportion of female NFE learners	This indicator measures female NFE learners against total NFE learners	%	52 (2017)	80	Administrative Data, Dzongkhag/Dzongkhag	Record maintained by Schools and	

Lhuentse Dzongkhag Key Result Areas and Key Performance Indicators for 12FYP

Sl · n o	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
	women and girls empowered	and girls empowered						Education Stats	Dz. Education Sector	
	7. Quality of education & skills improved		Women representatives in user groups, self-help groups, local committees and cooperatives		%	30 (2016)	50	Administrative Data, Dzongkhag	Record maintained by RNR Sector	
			Parents with access to functional day care creches	This indicator measures percentage of parents working in local govt and regional offices having access to day care creches	%	5 (2016)	90			
			Number of girls in leadership position in schools	This indicator measures number of girls in leadership position in schools in various extra-curricular activities, clubs etc.	Number	220 (2017)	280	Administrative Data, Dzongkhag	Record maintained by Schools and Dz. Education Sector	
			Proportion of female availing skills/entrepreneurship trainings	This indicator measures percentage of female availing skills/entrepreneurship trainings for productive livelihood, economic and income enhancement	%	40 (2016)	60			

Lhuentse Dzongkhag Key Result Areas and Key Performance Indicators for 12FYP

Sl. No	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data source	Collection methodology	Remarks
			Women, men and children covered by sensitization/awareness programs on elimination of VAW, VAM and VAC	This indicator measures percentage of women, men and children covered by sensitization/awareness programs on elimination of VAW, VAM and VAC disaggregated by women, men and children covered	%	70 (2016)	95			

LGKRA 11

Sl. No	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data Source	Data collection methodology	Remarks	
	3. Poverty eradicated and inequality reduced 8. Water, Food and Nutrition Security Ensured	11. Improved and sustained livelihood of the highlanders	Number of Yak	The indicator measures number of Yaks	Number	400 (2017)	500	Administrative Data, Dzongkhag	RNR census		
			Number of Yak herders	This indicator measures numbers of yak herders	Number	6 (2017)	6	Administrative Data, Dzongkhag	RNR census		
			Number of sheep		Number						
			Number of Highland Enterprise	This indicator measures number of highland enterprises related to livestock products, NWFPs etc.	Number	0 (2017)	1	Administrative Data, Dzongkhag	RNR census		

Lhuentse Dzongkhag Key Result Areas and Key Performance Indicators for 12FYP

Sl. No	NKRA	LGKRA	KPI	Description	Unit	Baseline	Target	Data Source	Data collection methodology	Remarks
			Income from sale of NWFPs	This indicator measures annual income generated from sale of NWFPs : cordyceps, sang and other herbs, etc.	Nu in Million	na	0.4	Administrative Data/Gewog Administrations	Administrative Data/Gewog Administrations	