

NKRA 12: Corruption Reduced										
Lead Agency: AntiCorruption Commission										
Collaborating Agencies: All Agencies, Media and CSOs										
AKRA	Key Performance Indicators	Description	Units	Baseline (Year)	Baseline	Target	Data Collection Methodology	Data Source	Data collection Frequency	Responsible Agency
1. Credibility and effectiveness of ACC, RAA and other LEAs enhanced	ACC's performance score	This indicator measures the effectiveness of the ACC's performance in delivering its core mandates assessed by the Anti-Corruption Agency Strengthening Initiative Report.	Percentage	2015	72	85	External Assessment	ACA Strengthening Initiative Report by the BTI	Twice in the FYP	ACC
	People's perception towards ACC's effectiveness	This indicator measures the percentage of people's opinion on how effectively ACC is delivering its mandate from the total number of respondents.	Percentage	2017	48	55	Survey	NIA Report by the ACC	Every third year	ACC
	Stakeholder satisfaction score of RAA	This indicator measures the satisfaction level of stakeholders. The stakeholders range from the primary beneficiaries of our services to the other oversight and watchdog institutions, decision makers and those charged with governance.	Percentage	2016	78%	80%	Survey	Stakeholder Satisfaction Survey report of RAA	Twice in 5 years.	RAA
	Share of budget to the ACC and anti-corruption initiatives of agencies	This indicator measures the average percentage of increase in the share of annual capital budget to the ACC in delivering its core mandates and the anti-corruption initiatives of agencies to mainstream and implement the activities.	Percentage	NA	11	More than 11	Administrative data	National Budget Report by the MoF	Annually	Cabinet / MoF
	People's perception on electoral fraud	This indicator measures percentage of people's perception on conduct of free and fair election.	Percentage	2016	14	10	Survey	NCBS by the BTI	Every third year	Election Commission of Bhutan
	HR Audit Observation Reduced	The indicator measures the reduction in HR Audit observation as a result of streamlining functions of HR Committee and strict regulation of HR actions in Agencies through HR Audit.	Number	2017	Major HR Audit Observation Annually: Ministries=02 Agencies=0.26 Dzongkhag=0.36	Closed to zero HR Audit Memos	Administrative data	HR Audit Report	Annually	RCSC
	Action taken against public officials on administrative lapses	This indicator measures the percentage of total number of actions taken against the public officials vis-a-vis the number of administrative lapses occurred in an agency.	Percentage	NA	NA	Increase by 50	Administrative data	RCSC / DHI / MoF / MoEA / ACC	Annually	All Agencies

2. Transparent, accountable & integrity culture strengthened

AD performance score	This indicator measures the percentage of performance score achieved by the agency in administration and management of Asset Declaration (AD) based on the standard criteria prescribed by the ACC.	Percentage	2018	NA	95	Administrative data	Online AD System of the ACC	Annually	All Agencies
People's perception on effectiveness of Media in preventing corruption	This indicator measures the proportion of public 'strongly agreeing' that ineffective and weak media can contribute to prevalence of corruption in the country. The survey indicates to what extent the media can play active role in promoting integrity and exposing corruption issues for wider awareness and deterrence in the society.	Percentage	2016	14.8	10	Survey	NCBS by the BTI	Every third year	MoIC / JAB / BMF
Proportion of CSOs promoting transparency & accountability	This indicator measures the percentage of CSOs promoting transparency and accountability in the field of their respective mandates against the total registered CSOs.	Percentage	NA	NA	50	Administrative data	Annual Reports of the CSOs	Annually	CSOA
TAT for reviewing & registering corruption cases in the Court	This indicator measures the average time taken by the OAG to review and register a case in the Court from the date of case referral by the ACC.	Month	2016	9 months	Less than 6 months	Administrative data	Annual Report of the OAG	Annually	OAG
TAT for implementing court judgments on corruption cases	This indicator measures the average time taken by the OAG to implement the Court judgments on corruption cases from the date of the Court rendering the final judgments.	Month	NA	NA	3 - 6 months	Administrative data	Annual Report of the OAG	Annually	OAG
Mechanism/s to fast track corruption cases	This indicator measures the timeline by which mechanism/s established and implemented by the Judiciary to fast track corruption cases.	Timeline	NA	NA	2020	Administrative data	Annual Report of RCJ	Annually	Judiciary
Bhutan's score in Institution Pillar of Global Competitiveness Index	This indicator measures the improvement of Bhutan's score in the pillar – institution of the Global Competitiveness Index.	Score	2017	4.7	5.3	External Assessment	Global Competitiveness Report by World Economic Forum	Annually	MoEA / MoLHR / MoF / ACC / DHI
Work, integrity and leadership culture index	This indicator measures the integrity promotion initiatives implemented in the agencies at individual, leadership and systemic levels.	Score	2017	8.1	8.5	Survey	NIA Report by the ACC	Every third year	All Agencies

	Corruption, transparency and accountability index	This indicator measures the level of transparency and accountability measures being implemented to prevent corruption in an organization.	Score	2017	7.89	8.5	Survey	NIA Report by the ACC	Every third year	All Agencies
	Social accountability integrated into development plans and programs	This indicator measures the timeline by which the social accountability tools are integrated into the development policies, plans and programs.	Timeline	NA	NA	2020	Administrative data	GNHC & DLG/ GPMD	End of plan period	GNHC / DLG/GPMD
	Integrity score for HR services in civil service	This indicator measures the level of integrity - transparency, accountability and corruption control in HR services of the agencies. A overall comprehensive score for HR services of civil service agencies will be generated. This is expected to be reduced through insitutionalization of MaX system, parent agency framework, SOP for HR functions and BCSS.	Score	2017	TBA	TBA	Survey	NIA Report by the ACC	Every third year	RCSC
	High Quality audit service delivered	% of audits conducted as per ISSAIs	Percentage	2016-2017	NA	40% of Audits from Annual Audit Schedule	Administrative data	Annual Review Report	Annually	RAA
	Proportion of audit recommendations implemented	Percentage of Audit issues resolved after issuance of audit report will be considered in this indicator	Percentage	2016-2017	NA	50%	Administrative data	Annual Review Report	Annually	RAA
3. Integrity consciousness enhanced	Citizen's experience in offering bribes to public officials	This indicator measures the percentage of citizens admitting to have bribed public officials from the total respondents.	Percentage	2016	10.2	5.1	Survey	NCBS by the BTI	Every third year	ACC
	Citizen reporting solicitation of bribes	This indicator measures the percentage of citizens reporting the solicitation of bribes vis-à-vis actual number of bribes taken by public officials to the concerned authority.	Percentage	NIA 2019	NA	Improve by 50%	Survey	NIA Report by the ACC	Every third year	ACC
	Administrative sanctions against public officials	This indicator measures the percentage of public officials against whom actions have been taken for administrative lapses vis-a vis total administrative lapses occurred.	Percentage	NA	NA	Reduce by 50	Administrative data	RCSC / DHI / MoF / MoEA / ACC	Annually	All Agencies
	Adverse children & youth's opinion on moral and ethical values	This indicator measures percentage of children and youth's opinion on the factors of lying and cheating to succeed in life from the total respondents.	Percentage	2012	54.4	27	Survey	Integrity & Value Education Report by ACC	Annually	MoE, RUB & MoLHR, JSW School of Law, Khesar Gyalpo UMS